

YOUNG VOICES – Tuesday 23rd January 2024

Resorts World Arena, Birmingham

IMPORTANT INFORMATION FOR PARENTS

ON THE DAY Make sure your child is sent to school in uniform, with plenty of food and water for lunch, snacks and supper, any medication and a white t-shirt if you have not ordered a Young Voices t-shirt.

START OF THE SHOW Don't miss the start of the concert, it is always exciting, especially for the children and they enjoy trying to spot the parents before the show starts! The concert will start at 7pm and finish at approximately 9pm, we recommend you arrive as early as possible to allow for increased security at the entrance.

TICKETS If you have ordered tickets, you must pay for these on ParentPay before collecting them from the school office, please do so as soon as possible.

PAYMENT If you have not already paid for your tickets or merchandise on ParentPay can you please ensure that this is done by Monday 15th January.

MERCHANDISE The school has received all the ordered t-shirts and troches, these will be handed to the children in the morning of the event. If you have not ordered a t-shirt, please make sure your child is wearing a plain white t-shirt.

LOST TICKETS Due to the nature of how the tickets are sent out, neither Young Voices nor the venue keep a record of your individual names and ticket numbers. Therefore, if you turn up without your tickets you will need to wait until all members of your school booking are in their seats for the venue to be able to seat you with your school.

VIDEO CAMERAS Video equipment and SLR cameras with large removable lenses are strictly prohibited within the arena. Please note that you can take photographs but please be respectful of those around you. Young Voices make every effort to place the audience where they have a view of their choir, however, binoculars are always an asset in large venues.

PROGRAMMES Programmes will be available to purchase on the night. Your child's school will be listed in the programme as a memento of the evening, along with lots of information and photographs of the artists, band, YV team and the songs being sung.

PARKING For further information and charges for parking at the Resorts World Arena, please visit <https://www.resortsworldarena.co.uk/your-visit/parking/>

END OF THE SHOW Due to the organisation of the event, it is NOT possible to collect your child from the venue, they must return to school with us. Please make your way to the exits as soon as possible as we can only start to release the choirs once the concourse is clear. We will return to school as soon as possible and all children MUST be collected from the school playground. We aim to be back at around 10.15pm although this depends on the speed in which we are allowed to leave the arena (last time we actually arrived back at school by 10pm!). We will post our ETA on Facebook when we leave. We have contact details for all the parents and will be in touch if required.

For more information about the concert visit www.youngvoices.co.uk